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| --- | --- |
| **Criteria** | **Definition/details about criteria** |
| Completeness | How well does it meet the requirements specified in the SRS? |
| Readability and clarity | How legible (clear) is the solution’s layout and design?  Are all elements and text easy to read? |
| Attractiveness | How visually appealing is the solution’s design? |
| Accuracy | Is the information produced always correct?  Are all user inputs validated and/or manipulated appropriately? |
| Accessibility | Are the functions of the user interface easy to find and use? Does the solution cater to those with special needs (disabilities, impairments etc.)? |
| Timeliness | Is the information produced (the statistics) relevant and useful for the user’s needs? |
| Communication of message | Do users know what the software solution is trying to achieve?  How clearly is the solution presenting the produced information? |
| Relevance | Does the solution contain all the necessary details or elements to meet the user’s needs? |
| Ease of use | Is the user interface and the functions of the solution intuitive (in a logical order, makes sense), easy to learn and easy to use? |
| Intuitiveness | How easy is it for users to understand and use the functions of the software?  Does the solution follow standard conventions? |
| Consistency | Are the necessary elements of the user interface such as the navigation bar in the same positions and have the same functions across the product? |
| Buildability | Is the solution easy to develop within the scope and constraints placed onto the software solution? |
| Robustness and tolerance | How well does the solution respond to poor usage? |
| Affordance | How forgiving is the solution? (Are users able to undo actions etc) |
| Maintainability | Is the solution easy to maintain? |
| Scalability/flexibility | Can the solution allow for more functions or features without adversely affecting the layout and functioning of the solution? |
| Portability | Can the solution be moved to other operating environments without much effort? |
| Responsiveness | Is the user interface fast?  Does it give feedback to the users? |
| Speed of processing | Is data able to be entered quickly?  Is the output generated quickly?  Can the user quickly switch between the features of the solution? |
| Suitability | Is the solution appropriate for its operating environment? |
| Reliability | Can the solution run without crashing? |
| Ease of retrieval |  |
| Level of automation |  |
| Security |  |
|  |  |
| Configurable to the user’s preferences |  |

Completeness

Readability

Attractiveness

Clarity

Accuracy

Accessibility

Conveyance of message

Timeliness

Relevance

Useability

Integrity of data

Security

Ease of retrieval

Currency of files

Reliability

Maintainability

Speed of processing

Functionality

Productivity

Processing time

Level of automation

|  |
| --- |
| Is the information produced (the statistics/report) relevant and useful to the user? |
| Is the software solution clear |